

iHome

WETVAC

WV5

**ULTRA VERSATILE
WET + DRY VACUUM**



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Owner's Guide
Model iHWV5





For household use only.

READ ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

WARNING – To reduce the risk of fire, electric shock, or injury:

1. Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
2. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
3. Use indoors, on surfaces such as vinyl, tile, sealed wood, etc.
4. Use as described in this owner's guide. Use manufacturer's recommended parts and accessories.
5. Do not use with a damaged cord or plug. If appliance has been dropped, damaged, left outdoors or is not working as it should, contact our iHome Clean Customer Care Team at 877-370-4580.
6. Do not handle charger, including charger plug, and charger terminals with wet hands.
7. Do not block openings. Stop use if openings become blocked. Clean and remove any blocked objects according to the enclosed manual instructions.
8. Keep hair, loose clothing, fingers, and all parts of your body away from openings and moving parts.
9. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
10. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
11. Do not use to pick up hazardous material and chemicals or sharp objects.
12. Ensure the appliance is in the off position before charging, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or powering on the appliance with the switch on may cause accidents.
13. For the purposes of recharging the battery, only use the detachable power adapter provided with this appliance.
14. Under improper usage, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid comes into eye contact, seek medical help. Liquid ejected from the battery may cause irritation or burns.
15. Do not use the appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
16. Do not expose the appliance to fire or excessive heat. Exposure to fire or temperatures above 250°F (121°C) may cause an explosion.
17. Only charge, store or use the appliance in a dry indoor area where the temperature is higher than 39.2°F (4°C) but lower than 104°F (40°C). The charger is for indoor use only. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
18. Do not use appliance unless the filters are in place.
19. Have servicing performed by a qualified repair person using only identical replacement parts provided by the manufacturer. This will ensure that the safety of the product is maintained.
20. Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
21. Always turn off this appliance before connecting or disconnecting the motorized nozzles and attachments.
22. Thoroughly clean and dry the Dirty Water Tank after each use. This is to avoid potential blockage, which may lead to low suction power, motor overheating, or reduce the service life of the appliance.
23. Regularly clean and dry filters and roller brush. This is to avoid buildup, bacteria growth and foul smells.
24. Do not submerge the product in water. Do not use the appliance in standing water that is deeper than 1/2 inch.
25. Do not use with any cleaning solution unless it is explicitly approved by the manufacturer.

FCC Information

1: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and, (2) This device must accept any interference received, including interference that may cause undesired operation.

2: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

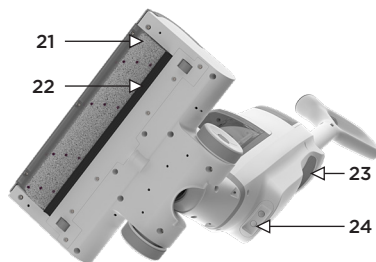
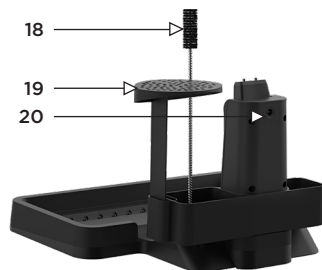
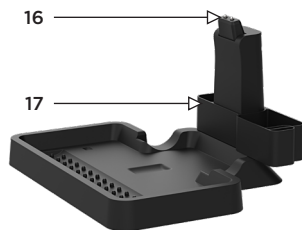
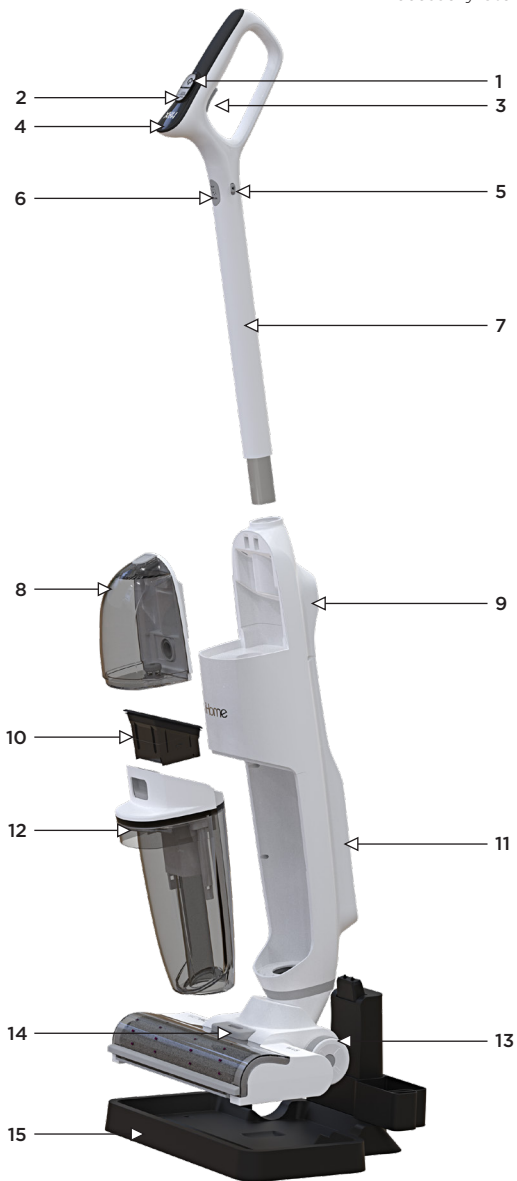
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Questions? Contact Customer Service

Web/Email: iHomeclean.com

Phone: 877-370-4580

- 1: On/Off Button
- 2: Max/Eco Button
- 3: Spray Trigger
- 4: Digital Display
- 5: Voice Guidance On/Off Switch
- 6: Self Cleaning Button
- 7: Body Handle
- 8: Clean Water Tank
- 9: Carry Handle
- 10: Washable HEPA Filter
- 11: Rechargeable Battery (non-removable)
- 12: Dirty Water Tank
- 13: Wheel
- 14: Brush Guard Release
- 15: Charge & Clean Base Station
- 16: Charging Contacts
- 17: Accessory Storage
- 18: Cleaning Brush
- 19: Strainer
- 20: DC Power Jack
- 21: Roller Brush
- 22: Rubber Wiper
- 23: Carry Handle
- 24: Charging Contacts
- 25: Power Adapter





Max Suction Mode



Eco Suction Mode



Clean Water Tank Empty



Battery Low



Dirty Water Tank Full



Spraying Water



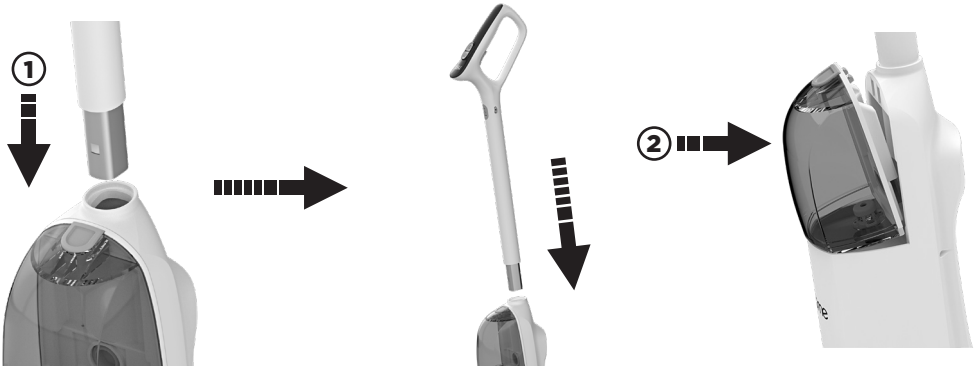
Voice Guidance On/Off



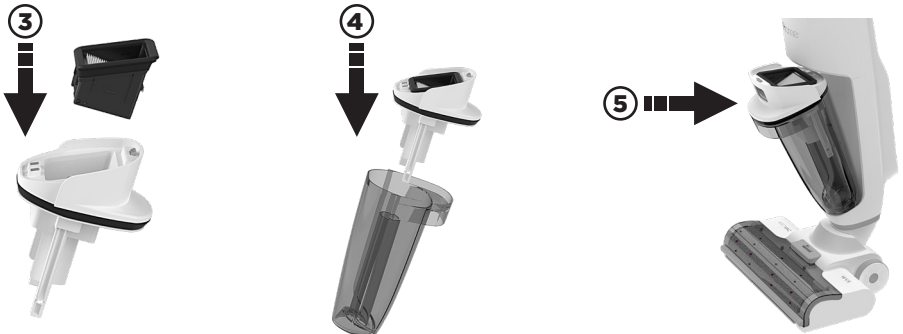
Self Cleaning Mode

ASSEMBLING THE WETVAC

Remove all parts and accessories from the box prior to assembly.

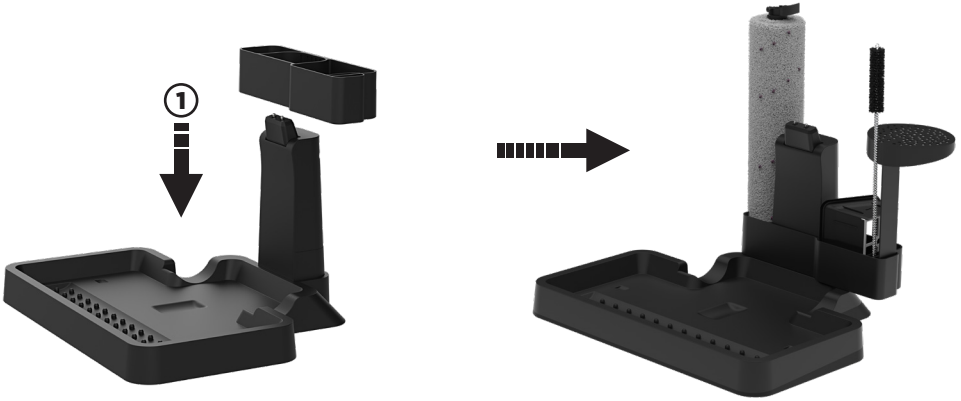


- 1: Refer to image above. Push the handle down firmly into the slot. Ensure it is secure and not able to be removed.
 - 2: Install the Clean Water Tank as shown above. Push the top of the tank toward the WetVac until you hear a click.
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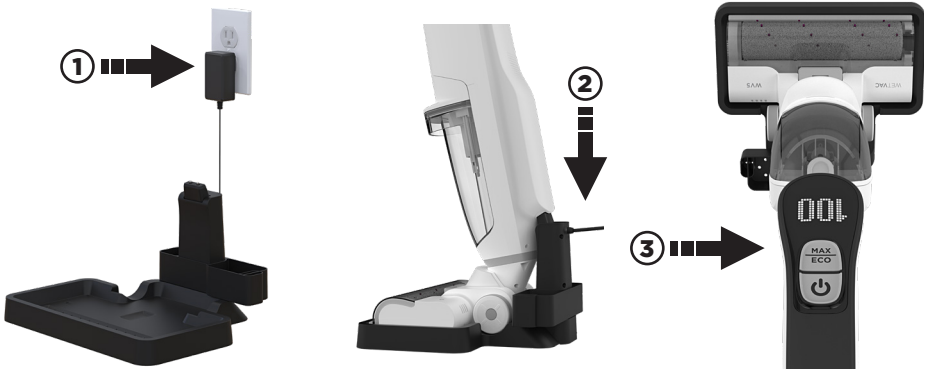
- 3: Install the HEPA filter into the Dirty Water Tank cap.
- 4: Install the Dirty Water Tank Cap into the Dirty Water tank.
- 5: Install the Dirty Water Tank as shown above. Push the top of the tank toward the WetVac until you hear a click.

SETTING THE BASE STATION



- 1: Slide the accessory storage part onto the Base Station as shown above.

CHARGING THE WETVAC



- 1: Plug the power adapter into a functioning wall outlet.
- 2: Connect the plug directly into power jack at the back of the Base Station and place the vacuum onto the Base Station as shown above.
- 3: When properly docked the digital display will show the current battery charge percentage.

NOTE: Before first use, the battery may require up to 5 hours to fully charge. While charging, vacuum enters standby mode. Remove from charging to operate.

FILLING THE CLEAN WATER TANK



- 1: Remove the Clean Water Tank from the vacuum by pushing down on the tank release and pulling the tank away from the vacuum as shown.
- 2: Open the latch on the tank as shown above.



- 3: Fill with tap water and then tightly close the tank latch as shown above. **(Do not use water above 120 °F)**
- 4: Tightly close the tank latch as shown above.
- 5: Install the Clean Water Tank back into the main unit.

CLEANING FLOORS WITH THE WETVAC



- 1: Press the (Power Icon) button to turn the vacuum on. It will start in ECO mode by default.
- 2: Press the (Max/Eco button) to toggle between suction modes.
- 3: Choose a location to start cleaning. Hold the spray button for around 3-5 seconds to prime the roller before the first pass. Use the trigger as needed during the cleaning cycle.

FOR BEST RESULTS:

- Use on hard surfaces such as tile and sealed hardwood floors. Use on rough surface may impact wet suction performance.
- Do not recline the vacuum more than shown in the image below.
- Avoid over watering.
- Avoid vacuuming foamed liquid as that may inadvertently trigger the Dirty Tank Full sensor.
- Do Not turn the vacuum upside down as dirty water may flow into the motor assembly and damage the appliance.
- At the end of each cleaning cycle please carefully follow the instructions for self cleaning and tank maintenance.
- Pass as many times as needed to remove the mess/debris.
- For faster drying floors, pass without holding the spray trigger.



NOTE: Be sure to keep the roller brush flat on the ground as shown.

SELF CLEANING

Your WETVAC is equipped with a self cleaning cycle that automatically performs a cleaning of the roller brush and main vacuum port. For optimal care, manual cleaning and maintenance may be required to avoid foul buildup and odors. Please refer to the following sections below.

NOTE: The Self Clean cycle requires some water in the Clean Water Tank and some space in the Dirty Water Tank. Self-Cleaning can only be initiated while the vacuum is charging on the Base Station.



TIP: For particularly messy brush housings, pour a small amount of clean water directly into the Base Station before running the Self Clean cycle.

- 1: Place the vacuum on the Base Station as shown above.
- 2: Press the Self Clean button and wait for the cycle to complete, around 1 minute. Repeat as necessary.
- 3: Empty and clean the Dirty Water Tank immediately after the Self Clean cycle completes.



TANK AND FILTER CLEANING

- 1: Empty the Dirty Water by pouring through the Strainer tool to separate large debris. Empty large debris into a trash bin.
- 2: Thoroughly clean the Dirty Tank. Use mild detergent if necessary. Rinse all parts of the HEPA filter with water.
- 3: Set aside the parts to dry completely before assembling back into the vacuum. Allowing sufficient drying time will help avoid buildup and odors.

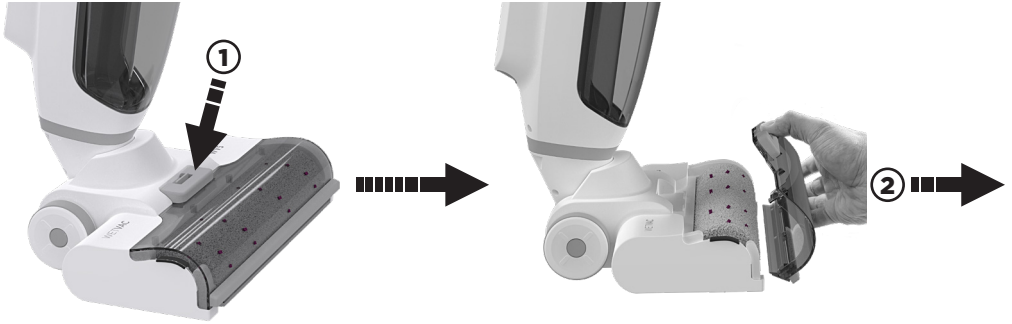


DRYING TIME

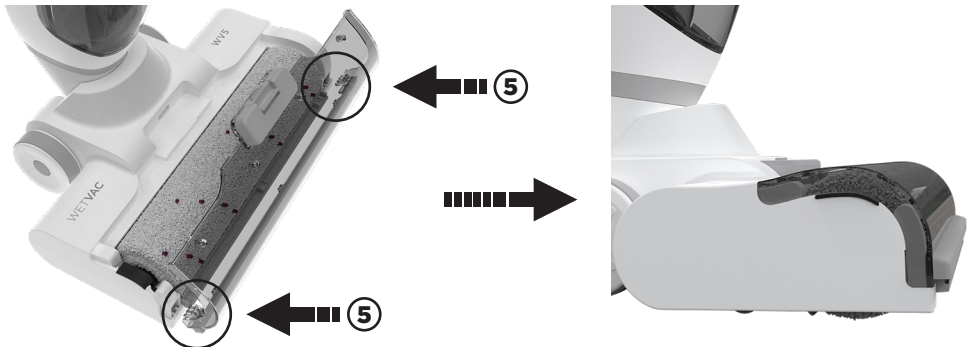


NOTE: Let all parts dry completely before reassembling.

ROLLER BRUSH CLEANING



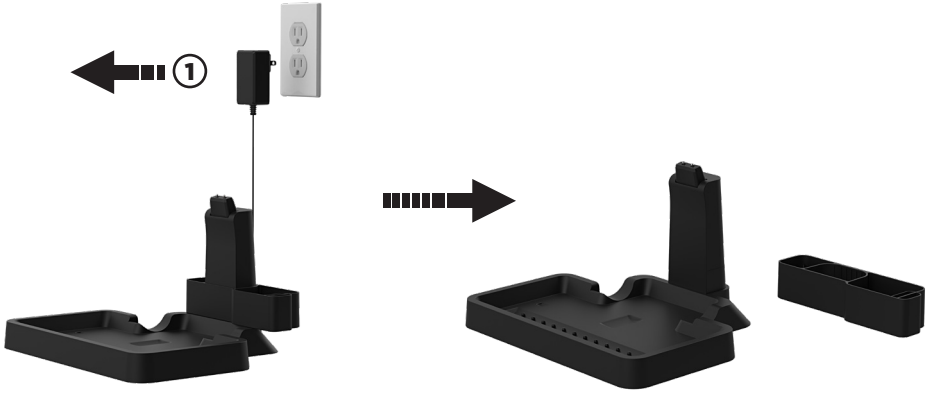
- 1: Release the lock button on the roller brush guard and pull up.
- 2: Open the brush guard and remove it as shown above.
- 3: Pull the brush out as shown below and pull up away from the vacuum.
- 4: Thoroughly clean the Roller Brush and Brush Guard. Use a mild detergent if necessary. Clean the crevices of the vacuum housing and main inlet with the cleaning tool provided.
- 5: Re-assemble in reverse order. Align the tabs of the brush guard with the vacuum to properly as shown below. Push down until the brush guard clicks into place. Inspect the sides to ensure fitment is tight on both sides.



CHARGING STATION & DRYING TRAY CLEANING

- 1: Unplug the power supply and remove the WETVAC before cleaning.
- 2: Use a soft damp cloth to clean the charging station and drying tray. Wipe down with a dry cloth.

NOTE: Cloth is not included.



STORAGE

- 1: Thoroughly clean and dry all parts before storage.
- 2: The Roller Brush and HEPA filter can be stored in the accessory storage tray on the Base Station.

NOTE: The Dirty Water Tank must be cleaned and dried after every single cleaning. The WETVAC must be stored in a dry and ventilated place without heat sources. Please keep the WETVAC away from direct sunlight. The battery should be fully charged every 3 months to promote optimal performance.

CARE FREQUENCY

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| Part | Care | Replacement |
|-------------------------|--------------------------------------|--------------------|
| Clean Water Tank | Rinse occasionally with clean water. | Never |
| Dirty Water Tank | Clean and dry after each use | Never |
| HEPA Filter | Clean and dry after each use | Every 3-6 Months |
| Brush Guard | Clean after each use | Never |
| Roller Brushes | Clean after each use | Every 3-6 Months |

NOTE: Above frequency is only for your reference. The final cleaning/replacement frequency should depend on the usage.

Questions? Contact Customer Service

Web/Email: iHomeclean.com

Phone: 877-370-4580



| Problems | Possible Reasons | Solutions |
|--|--|--|
| <p>The WETVAC can not be charged.</p> | <ol style="list-style-type: none"> 1. The power supply is not connected well. 2. The WETVAC is not fully seated on the charging station. 3. Incorrect power adapter. | <ol style="list-style-type: none"> 1. Ensure adapter is plugged into functioning wall outlet. 2. Ensure vacuum is properly docked. (LCD screen will light when docked). 3. Please ensure to use the 27V power adapter included with your product. |
| <p>The handle control doesn't work.</p> | <ol style="list-style-type: none"> 1. The handle is not fully inserted into the WETVAC. 2. The battery is low. | <ol style="list-style-type: none"> 1. Please re-install the handle. 2. Please check the battery capacity and fully charge it. |
| <p>The WETVAC doesn't work.</p> | <ol style="list-style-type: none"> 1. The Dirty Water Tank is full or not installed. 2. The battery is not charged. 3. The Roller Brush is not installed properly. | <ol style="list-style-type: none"> 1. Empty and install Dirty Water Tank. 2. Fully charge the battery. 3. Check and install the Roller Brush. |
| <p>The vacuum is getting weaker.</p> | <ol style="list-style-type: none"> 1. The HEPA filter is blocked. 2. The HEPA filter is not installed. 3. The brush guard is not installed properly. | <ol style="list-style-type: none"> 1. Please check and clean the HEPA filter. 2. Please install the HEPA filter first. 3. Please follow step 5 on pg. 12 to ensure tight fitment of the brush guard. |
| <p>The clean water tank is leaking.</p> | <ol style="list-style-type: none"> 1. The clean water volume is higher than snuffle valve. 2. The clean water tank is not installed well. 3. The cap is not closed tightly. | <ol style="list-style-type: none"> 1. Pour out water until the volume is lower than snuffle valve. 2. Please re-install the water tank. 3. Please tightly close the cap. |

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| Problems | Possible Reasons | Solutions |
|--|---|--|
| <p>No water comes out when spraying.</p> | <ol style="list-style-type: none"> 1. The clean water tank is empty. 2. The clean water tank is not installed well. 3. The sprayer hole's are clogged. | <ol style="list-style-type: none"> 1. Please fill up the clean water tank. 2. Please re-install the clean water tank. 3. Remove the roller brush and clean any buildup from the small the small rubber tubes. |
| <p>No voice assistance.</p> | <p>The voice function is switched off.</p> | <p>Turn on the voice switch.</p> |
| <p>The WETVAC doesn't work in self-cleaning mode.</p> | <ol style="list-style-type: none"> 1. The WETVAC isn't connected with power supply. 2. The dirty water tank is full. 3. Lack of water. | <ol style="list-style-type: none"> 1. Please check and connect the power supply well. 2. Please empty the dirty water tank. 3. Please fill up the clean water tank. |

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| Error Code | Reason | Solution |
|----------------|----------------------------------|--|
| E1, E2, E3, E4 | Battery Error. | Call Customer Support. Battery pack may require change. |
| E5, E6, E7 | Battery Temperature Error. | Allow product to rest 2 hours before trying. Ensure product is not sitting in direct sunlight. |
| F1 | Charging Current Error. | Please ensure that the correct 27V power supply is being used. |
| F2, F3 | Circuit Error. | Call Customer Support. Repair or replacement may be required. |
| F4 | Floor brush movement restricted. | Ensure that the roller brush and roller brush housing is clean. Install properly. |
| F9 | Self clean Error. | Allow battery to charge, then re-start self-cleaning mode. |

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The One (1) Year Limited Warranty applies to purchases made from authorized retailers of Silver Point Innovations LLC. Warranty coverage applies to the original owner and to the original product only and is not transferable. We recommend registering your product online at www.ihomeclean.com

SilverPoint warrants this product to be free from defects in workmanship and materials, under normal household use and conditions, one (1) year from the date of original purchase and maintained according to the requirements outlined in this User Manual. Should this product fail to function in a satisfactory manner, it is best to contact our customer service team at 877-370-4580 so that we may help resolve the matter. Should service be required by reason of any defect or malfunction during the warranty period, SilverPoint will repair or, at its discretion, replace the product

The One (1) Year Limited Warranty is subject to the following conditions and exclusions:

The original unit and/or non-wearable parts deemed defective, in SilverPoint's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date. In the event a replacement unit is issued the replacement product will be warranted for the remainder of the original warranty period or thirty (30) days from the date of shipment of the replacement product, whichever is longer. SilverPoint reserves the right to use new, refurbished or used parts in good working condition to repair or replace any product.

Exclusions:

- (1) Normal wear and tear of wearable parts (such as batteries, brushes, HEPA filters, pads, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at www.ihomeclean.com.
- (2) Any unit that has been tampered with or used for commercial purposes.
- (3) Damage caused by misuse, abuse, negligent handling, failure to perform regular maintenance (i.e., not cleaning the filters), or damage due to mishandling in transit.
- (4) Consequential and incidental damages.
- (5) Defects caused by repair persons not authorized by SilverPoint.
- (6) Products purchased, used, or operated outside of North America.

Warranty Support:

You must call 877-370-4580 to initiate a warranty claim and have the product on hand during the call. You will need the original receipt as proof of purchase.

The One (1) Year Limited Warranty does not cover the cost of shipping this product to our service center or its return to the owner. Please call Customer Service at 877-370-4580 to evaluate your product and receive warranty term instructions.

Disclaimer: This warranty is valid only in the United States of America and does not extend to owners of the product other than to the original purchaser. In no event will SilverPoint or any of its affiliates, contractors, resellers, their officers, directors, shareholders, members or agents be liable to you or any third party for any consequential or incidental damages, any lost profits, actual, exemplary or punitive damages. (Some states do not allow limitations on implied warranties or exclusion of consequential damages, so these restrictions may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Your acknowledgement and agreement to fully and completely abide by this disclaimer of warranty is contractually binding to you upon your transfer of currency (money order, cashier's check, or credit card) for purchase of your SilverPoint product.

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